

MORA MEDIA LLC – REFUND POLICY

Our services are handcrafted and tailored to every client. Because each project is custom, payments are non-refundable.

NON-REFUNDABLE PAYMENTS

- Deposits & retainers
- Strategy & consulting sessions
- Pre-production work
- Completed or partially completed content
- AI-enhanced add-on services

CANCELLATION BY CLIENT

Credits toward future services may be granted at our discretion

CANCELLATION BY MORA MEDIA

If the project cannot be completed due to circumstances outside the client's control, a partial credit may be issued.